

National Homeless Veteran Call Center
877-4AID VET (877-424-3838)

The National Call Center for Homeless Veterans (NCCHV) provides improved access for homeless Veterans to VA services and programs and other community resources.

How does the process work?

- 877-4AID VET (or 877-424-3838) will connect callers with a trained VA staff member 24 hours a day, seven days a week.
- The staff member will conduct a brief screening of each homeless Veteran. With each caller, the NCCHV responder will obtain information about the caller's current living situation, family, employment, source of income, legal issues, previous/current use of VA and community services, primary reason for the call and how they can be reached for follow-up.
- The caller will be connected with a homelessness specialist at the nearest VA facility.